Coaching for Innovation: Tools and Techniques for Encouraging New Ideas in the Workplace
By Cristina Bianchi and Maureen Steele
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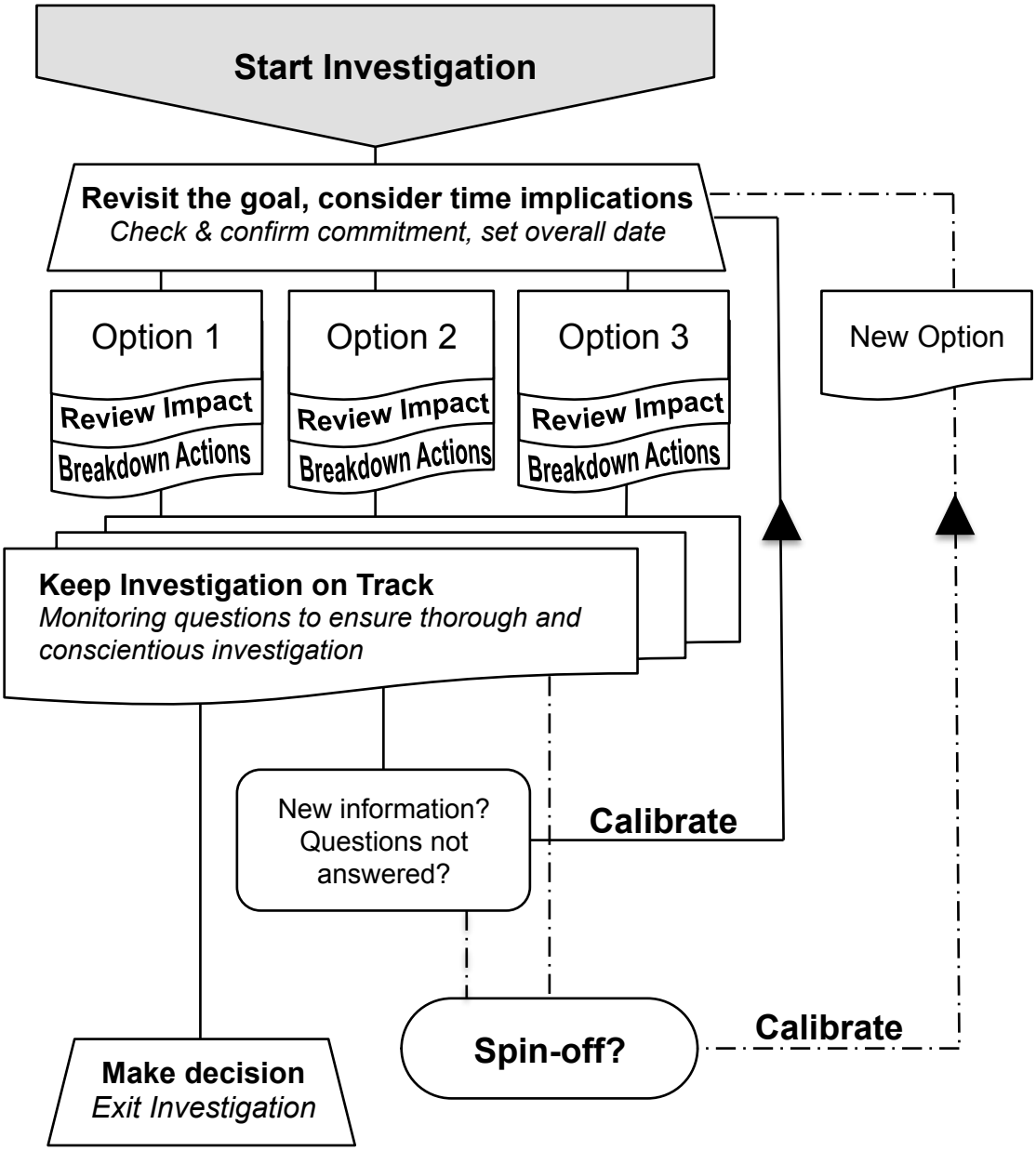
Coaching for the Investigation Process: the S:I:F:T Model



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